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Terms of Service

Last Updated: 16th May, 2024

Welcome to Krubkrong!

These Terms of Service ("Terms") govern your access to and use of the Krubkrong software-as-a-service application ("Service"). By using the Service, you agree to be bound by these Terms. If you do not agree to these Terms, do not use the Service.

1. Acceptance of Terms

By accessing or using the Service, you agree to comply with and be bound by these Terms, including any additional guidelines and future modifications. Krubkrong reserves the right to update or change these Terms at any time. Your continued use of the Service after any such changes constitutes your acceptance of the new Terms.

2. Description of Service

Krubkrong provides a solution for managing your business on the cloud. The Service is provided on a subscription basis, and you agree to pay all applicable fees for your use of the Service.

3. User Account

To use the Service, you must create an account by providing accurate and complete information. You are responsible for maintaining the confidentiality of your account credentials and for all activities that occur under your account.

4. Acceptable Use

You agree to use the Service only for lawful purposes and in accordance with these Terms. You shall not:

Use the Service in any manner that could damage, disable, overburden, or impair the Service.
Attempt to gain unauthorized access to any parts of the Service.
Use the Service for any illegal or unauthorized purpose.
Violate any applicable local, state, national, or international law.

5. Subscription and Payment

The Service is offered on a subscription basis with various plans available. Payment terms, fees, and renewal policies are detailed on our website. By subscribing to the Service, you agree to pay all applicable fees and charges.

6. Intellectual Property

All intellectual property rights in and to the Service and its content are owned by Krubkrong or its licensors. You are granted a limited, non-exclusive, non-transferable license to access and use the Service in accordance with these Terms.

7. Termination

Krubkrong may terminate or suspend your account and access to the Service at any time, with or without cause or notice, effective immediately. You may also terminate your account at any time by sending a notice to our email hi@krubkrong.com.

8. Disclaimer of Warranties

The Service is provided on an "as is" and "as available" basis. Krubkrong makes no warranties, express or implied, regarding the Service, including but not limited to, implied warranties of merchantability, fitness for a particular purpose, or non-infringement.

9. Limitation of Liability

To the fullest extent permitted by law, Krubkrong shall not be liable for any indirect, incidental, special, consequential, or punitive damages, or any loss of profits or revenues, whether incurred directly or indirectly, or any loss of data, use, goodwill, or other intangible losses resulting from your use of the Service.

10. Governing Law

These Terms shall be governed by and construed in accordance with the laws of Cambodia, without regard to its conflict of law principles. Any legal action or proceeding arising under these Terms will be brought exclusively in the courts located in Cambodia.

11. Contact Us

If you have any questions about these Terms, please contact us at hi@krubkrong.com.

Privacy Policy

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Krubkrong ("we", "us", or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our Service. By using the Service, you agree to the terms of this Privacy Policy.

1. Information We Collect

We may collect the following types of information:

- Personal Information: Information that can be used to identify you, such as your name, email address, and payment information.
- Usage Data: Information about how you use the Service, such as your IP address, browser type, and operating system.
- Cookies and Tracking Technologies: We may use cookies and similar tracking technologies to track the activity on our Service and hold certain information.

2. How We Use Your Information

We may use the information we collect for various purposes, including:

- To provide, operate, and maintain the Service.
- To process your transactions and manage your subscriptions.
- To improve, personalize, and expand our Service.
- To communicate with you, including sending you updates, newsletters, and other information.
- To monitor and analyze usage and trends to improve the Service.
- To protect against fraudulent or unauthorized activity.
- To comply with legal obligations and enforce our agreements.

3. How We Share Your Information

We may share your information in the following situations:

- With Service Providers: We may share your information with third-party service providers who perform services on our behalf.
- For Legal Reasons: We may disclose your information if required to do so by law or in response to valid requests by public authorities.
- Business Transfers: We may share or transfer your information in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business.

4. Security of Your Information

We implement appropriate technical and organizational measures to protect your information against unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the Internet or method of electronic storage is completely secure.

5. Your Data Protection Rights

Depending on your location, you may have the following rights regarding your personal data:

- Access: You have the right to request a copy of your personal data.
- Rectification: You have the right to request correction of any inaccurate or incomplete data.

- **Data Portability:** You have the right to request the transfer of your personal data to another service provider.

6. International Transfers

Your information may be transferred to and maintained on servers located outside of your jurisdiction where data protection laws may differ. By using the Service, you consent to such transfers.

7. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on our website. You are advised to review this Privacy Policy periodically for any changes.

8. Contact Us

If you have any questions about this Privacy Policy, please contact us at hi@krubkrong.com.